

### **ERROR CODES - ENGINEERS**





# HYDRATION STATION

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#### ERROR CODE MEANING

FAULT	CODE ERROR	CORRECTIVE ACTION
#14	TRIAC / CIRCUIT FAILURE	<ul> <li>Check the loom connects to all parts and all wires are connected</li> <li>Check machine settings and recipes to ensure only used components are enabled</li> <li>Check the supply fuses</li> <li>Check if any outputs switch on when the machine is powered-up. If so, replace the processor board. If no outputs switch on, this will indicate a faulty component driven from SKT J13, J14, J15</li> </ul>
#15	WASTE BUCKET FAULTY	<ul> <li>Check the waste bucket is not full - Empty if full of water</li> <li>Ensure waste bucket brass weight is in the waste bucket</li> <li>Ensure the waste bucket is in correct position</li> <li>Ensure that the waste bucket white silicon hose is not trapped or twisted</li> <li>Check the waste bucket for damage</li> </ul>
#17	TRIAC OPEN CIRCUIT	<ul> <li>Triac on controlboard has gone open circuit</li> <li>Ensure connections on the control board are correctly connected</li> <li>Check the fault log for a fault prior to this error which may have caused the fault</li> <li>Check the output is not shorted at the motor / valve end</li> <li>Return board for fault diagnostic</li> </ul>



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FAULT	CODE ERROR	CORRECTIVE ACTION
#19	BUTTON FAULT	<ul> <li>Ensure that the hover buttons are not touched during power up</li> <li>Disconnect each non touch button in turn and power up the machine to locate a faulty button. If the fault disappears then check the button/loom and replace as required</li> <li>If fault persists then replace the processor board</li> </ul>
#20	WATER FAIL SAFE	<ul> <li>Water fail safe is caused by the operation of the main water inlet valves outside of a vend cycle for a pre-set time limit. Water fail safe is not the same as a water leak detection device where a water block should be installed to prevent water leaks</li> <li>Check machine for water leaks</li> <li>Fault code will be rectified by interrupting power</li> </ul>
#23	BLOWN FUSE DETECTED	<ul> <li>Check and / or replace Fuse 1 (1.2A) and / or Fuse 2 (6.3A) on processor board</li> <li>Check that triacs being used have an output</li> <li>Check the motor and loom for short circuits</li> </ul>
#40	INTERNAL TIMER	<ul> <li>If the number of software timers exceeds 64 - Internal software memory fault condition</li> <li>Check fault log and report error</li> <li>Cycle power to restart machine</li> <li>No further action required unless fault re-occurs multiple times</li> </ul>



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#74	UV FILTER CHANGE	<ul> <li>UV Timer has expired as set in service mode UV timer setting</li> <li>Replace the UV Filter</li> <li>Reset the UV Filter counter in door open mode</li> <li>Restart the machine and check for correct operation</li> <li>Make sure the UV Filter counter has been set correctly</li> </ul>
#91	LOSS OF 24V	• Check board fuse and replace
#92	LOSS OF 12V	• Check board fuse and replace
#94	NO CURRENT SENSED	• Check board fuse and replace
#98	IO MODULE IN BIOS MODE	<ul> <li>Replace VMC control board firmware has become corrupt</li> </ul>
#99	NO IO MODULE DETECTED	<ul> <li>Ensure the remote IO board has been fitted</li> <li>Check the cable connecting the IO board</li> <li>Check the Ov cable on the IO board</li> </ul>



### **Error Code 14**

#### TRIAC CIRCUIT FAULT NUMBER

CIRCUIT NUMBER	FUNCTION	CONNECTOR
14/01	MASTER WATER INLET	K 0 8
14/02	CHILLED WATER VALVE	K07
14/03	DRY INGREDIENT 1	K 0 6
14/04	DRY INGREDIENT 2	K 0 5
14/05	CUP INDEX MOTOR - NOT USED	K 0 4
14/06	CUP PEELER MOTOR - NOT USED	K03
14/07	UV LAMP	K02
14/08	WHIPPER WATER 1	K01
14/09	DRY INGREDIENT 3	J08
14/10	INTERNAL LIGHT	J07
14/11	WHIPPER WATER 3	J06
14/12	WHIPPER WATER 2	J05
14/13	SPARE	J 0 4
14/14	SPARE	J03
14/15	WHIPPER WATER 4	J02
14/16	DRY INGREDIENT 4	J01