

primo

COMPACT

CLEANING MANUAL

DAILY & WEEKLY

westomatic
make it happen



Parts Needed:



PRIMO COMPACT Fresh Milk	QTY	PART NUMBER
1 Litre Milk Line Cleaner	1	1053009
Brewer Cleaning Tablets (x50)	1	1015015
Screen Cleaner (100ml)	1	1015014
Microfibre Cloth	1	1015012
Cleaning Brush	1	1057158
PRIMO COMPACT Instant Milk		
Microfibre Cloth	1	1015012
Screen Cleaner (100ml)	1	1015014
Brewer Cleaner Tablets (x50)	1	1015015
Cleaning Brush	1	1057158

DAILY CLEANING:

These instructions show the steps for the Daily Cleaning including:

- Empty & Clean the waste container and the trays
- Clean the coffee machine



1

Remove Drip Tray



2

Rinse and Clean Drip Tray. Dry all parts thoroughly



3

Remove Cup Tray Guard



4

Wipe Cup Tray with a damp cloth



5

Clean Cup Tray Guard



6

Open the machine with the key



7

Remove waste container



8

Empty and clean waste container



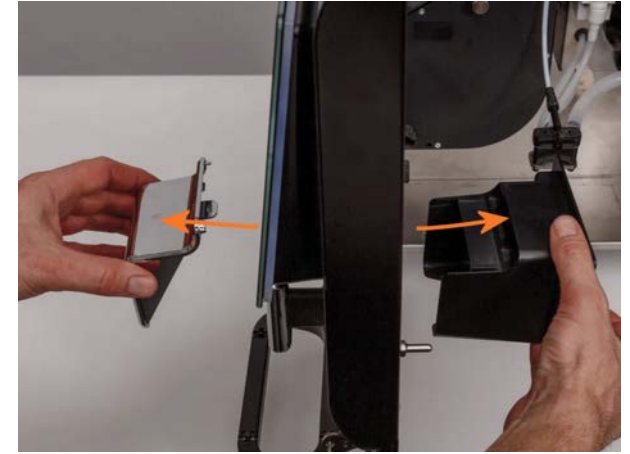
9

Remove Outlet Cover:
Lift the tab on the inside of the machine



10

Pull the outlet cover out from the door



11

Clean the outlet and dry thoroughly



12

Place all parts back into the machine



13

Clean the back cover behind the cup tray with a damp cloth



14

The machine is now ready to use.

If you have a milk fridge continue with Fresh Milk System cleaning before refill.




WEEKLY CLEANING:

These instructions show the steps for Weekly Cleaning including:

- Clean the ingredient mixer parts
- Clean the bean supply parts and grinder



1

On the
touchscreen:
Select the 
machine menu



2

Select **CLEAN
MACHINE**

The steps on the
screen will guide
you through



3

Open the
machine with
the key



4

Open the
canister lid



5

Turn canister
chutes upwards



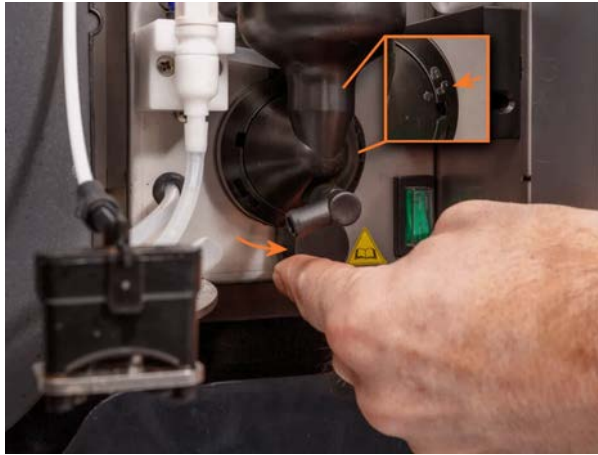
6

Remove instant
canisters by
lifting them and
pulling them
forward



7

Turn the whipper base counter-clockwise to unlock mixing bowl



8

Remove the mixer bowl



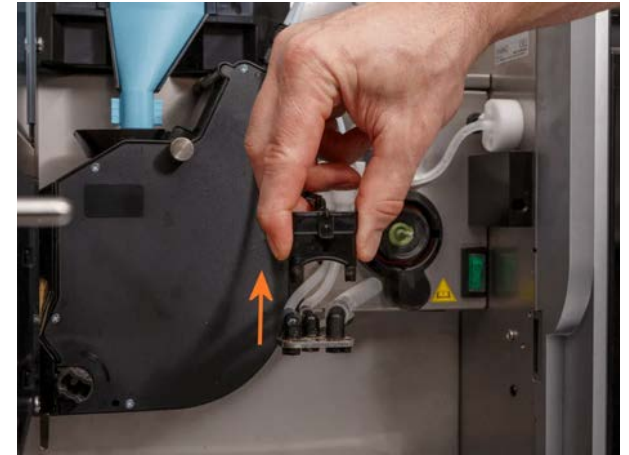
9

Remove the hose from the mixing bowl



10

Remove the hose and coffee splitter



11

Remove the coffee hose and coffee splitter



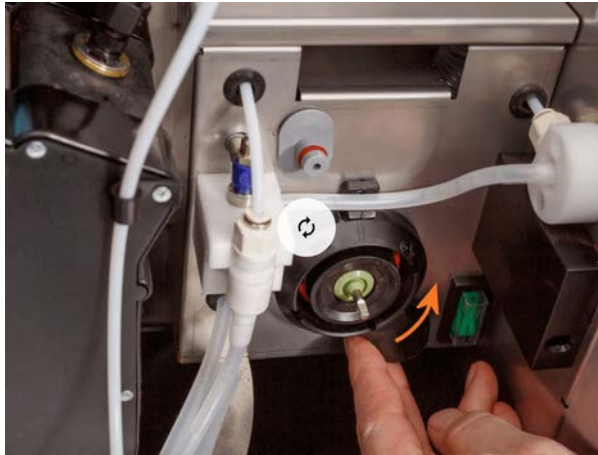
12

Remove the whipper impeller



13

Turn the whipper base further clockwise



14

Remove the whipper base



15

Remove the dust tray



16

Clean and rinse parts - or replace from hygiene kit



17

Clean the canister area using the brush
(found on left side of machine)



18

Replace the dust tray



19

Replace whipper base



20

Rotate whipper base anti-clockwise



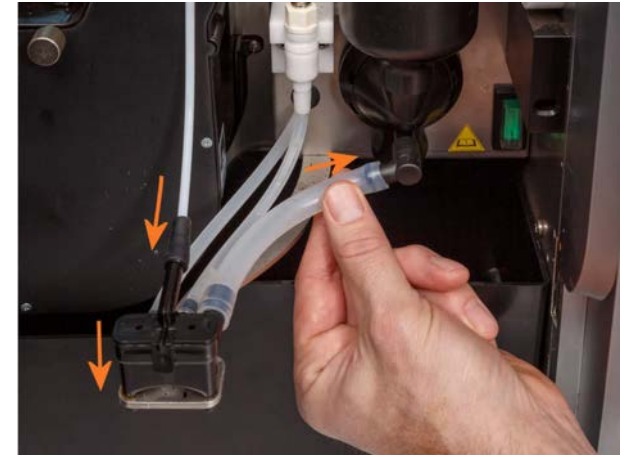
21

Replace the whipper impeller



22

Attach hoses to coffee splitter and replace coffee splitter in its holder



23

Make sure the canister connects to motor on the back



24

And the front falls into the hole



25

Rotate the canister chutes downwards into mixing bowl



26

Ensure they are angled correctly - wipe any dust from the metalwork



27

Close the lid



28

Remove the bean Funnel



29

Clean the funnel and the grinder entrance using the brush



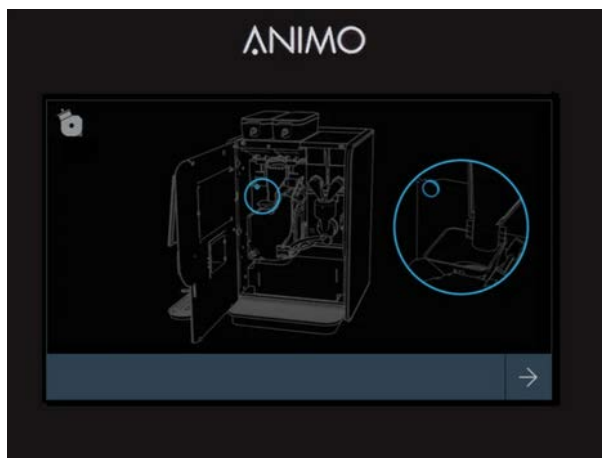
30

Clean the bean funnel back in its position



31

If the machine asks you to add a cleaning tablet, follow the screen instructions*



32

Get one Westomatic cleaning tablet from the package



33

Drop the tablet into the brewer



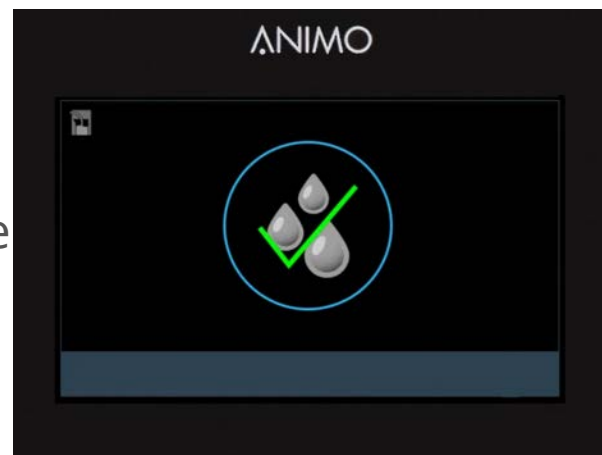
34

Close the machine, place an empty container below the outlet



35

Press NEXT → to continue - the machine cleans itself - Press NEXT again



36

Empty waste water container, clean back cover with damp cloth



*brewer cleaning is asked depending on your previous cleaning history

FRESH MILK CLEANING:

These instructions show the steps for Cleaning the Fresh Milk Fridge:

- The Fresh Milk Fridge must be cleaned **every day**
- The Primo will remind you to clean the fridge at a pre-set time each day - the machine won't work unless this is done



1

Before you start - wash hands or wear gloves



2

Open the milk cooler, remove the hose and wipe clean



3

Empty the milk canister



4

Clean the canister with dishwasher detergent



5

Rinse with thoroughly clean water



6

Ensure you clean the lid thoroughly with detergent too



FRESH MILK LINE CLEANING:


These instructions show the steps for Cleaning the Fresh Milk Lines:

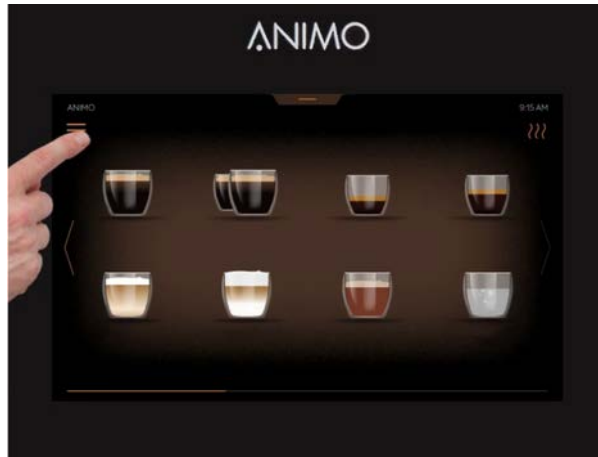
For this process you will need:

- Westomatic Milk Line Cleaner
- Measuring Jug
- Fresh Water
- Cleaning wipes




1

On the
touchscreen:
Select the 
machine menu



4

Open fridge,
remove hose
and wipe, press
NEXT  on
screen



2

Select **CLEAN
MILK SYSTEM**
Follow machine
instructions



5

Fill a measuring
jug with 500ml
of clean water



3

Before you
start - wash
hands or wear
gloves



6

Use 30ml of
Westomatic
Milk Line
cleaner. Press
NEXT on screen



7

Place the hose in the jug and press NEXT on the screen



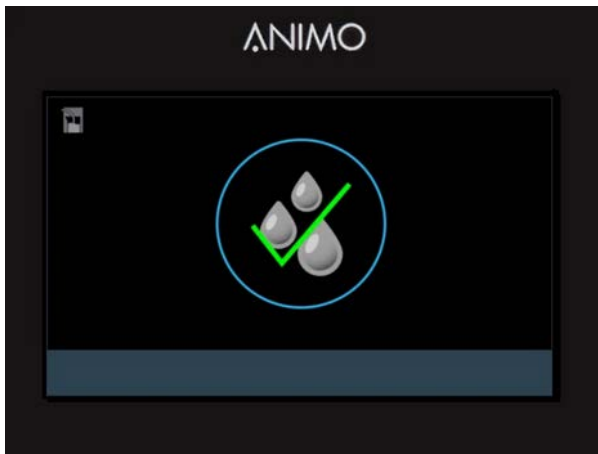
8

Place container under the outlet - Hot water is dispensed - press NEXT on screen



9

System cleans the lines - This takes about 4 minutes



10

Empty the container



11

Replace container back under outlet and press NEXT on screen



12

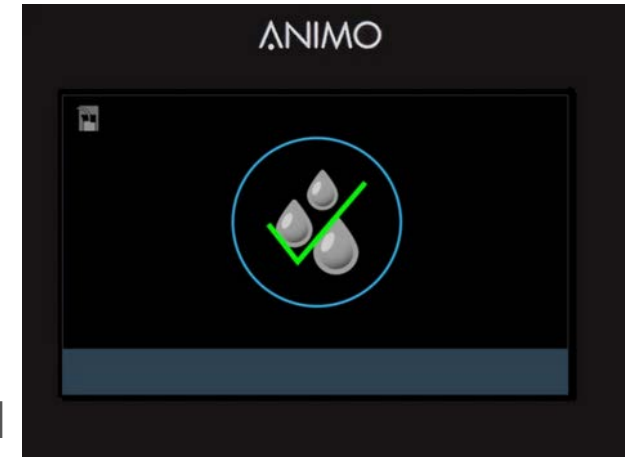
Remove and clean hose, and press NEXT on screen



Clean the
measuring jug
with dishwasher
detergent



System cleans the lines - This takes about 4 minutes - Hot water dispensed



Fill measuring jug with 1 litre of clean water



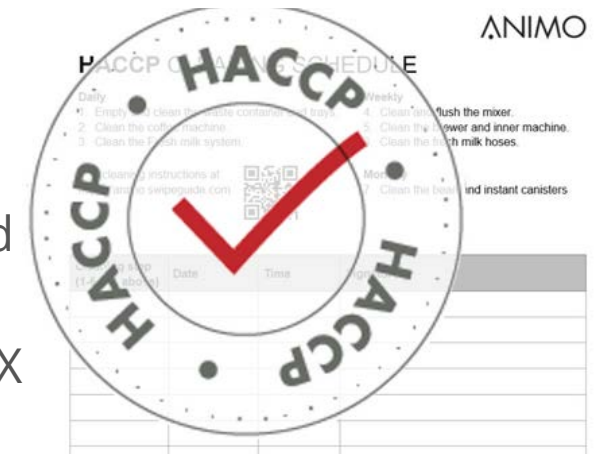
Remove the container,
press NEXT on
the screen



Place the hose
in the jug, and
press NEXT on
the screen



The cleaning process is stored HACCP cleaning schedule. Press X to continue



19

Clean the milk container with dishwasher detergent



20

Place milk container back into fridge with hose



21

Clean drip tray and cover behind



22

Clean drip tray using a damp cloth



23

Machine is ready to use





CONTACT



Westomatic Vending
Services Ltd,
Units 7 - 8 Forde Court,
Block 4 Forde Road,
Newton Abbot,
TQ12 4BT

prigo



+44 (0)1626 323100



sales@westomatic.com



www.westomatic.com