



snackpoint

COMMAND & ERROR CODES

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Command Codes

COMMANDS TO ACCESS TO SUB-MENUS

| | | |
|-----|---------------------------|--|
| #1 | MACHINE TEST | Set number of spiral motors Test and Reset Motors |
| #2 | DATE & TIME | Enters sub-menu for setting the time and date |
| #3 | SETS PRICES | Price setting sub-menu / by selection/ by tray / whole machine: 11/12 etc = Single Selection 91/92 = Shelf 1/2 etc 99 = Entire Machine |
| #4 | SETS DISCOUNTED PRICES | Used to discount food prices |
| #7 | AUDIT DISPLAY | Display of sales for full price selection |
| #8 | AUDIT DISPLAY | Display of sales for discounted price selection |
| #9 | AUDIT DISPLAY | Displays totals cashed not clear-able |
| #10 | AUDIT DISPLAY | Displays totals clear-able <i>Can be cleared through #92</i> |

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Command Codes

COMMANDS TO SET REFRIGERATION PARAMETERS

| | | |
|-----|-------------------------------|--|
| #41 | SETS CABINET TEMPERATURE | Preset Value is +3°C |
| #44 | SETS DEFROST CYCLE FREQUENCY | N/A on Snack only - ONLY on DUO |
| #45 | SETS FRIDGE CUT OUT DURATION | Sets the cut-out duration for the refrigeration safety device - ONLY on DUO |
| #46 | SETS TRIGGER TEMP FOR SAFETY | Sets the trigger temperature for the refrigeration safety device - ONLY on DUO |
| #48 | SETS TRAYS WITH SAFETY DEVICE | Setting trays with refrigeration safety device - ONLY on DUO |

COMMANDS TO SET MACHINE PARAMETERS

| | | |
|-----|---|---|
| #62 | ENABLE DISCOUNT | 0 = No type of discount 1 = Discount for different time slots 2 = Discount for purchases with key/credit card 3 = Discount for time slots and for purchases with key/credit card |
| #63 | SET THE SINGLE / MULTIVEND | Singlevend 0 / Multivend 1 |
| #64 | SETS DISPLAY LANGUAGE | Preset value is 1 for English |
| #66 | INTERNAL TEMPERATURE AND EVAPORATOR TEMPERATURE DISPLAY | The value set determines the info shown on 2nd line of display: 0 0 Displays Clock 1 0 Displays internal Temp 0 1 Displays internal temp + Evap Temp 1 1 Displays clock and internal temp |
| #67 | | |

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Command Codes

MBD COIN SYSTEMS

| | | |
|-----|---|---|
| #69 | FUNCTIONING MODE OF COIN MECH | SET TO 5 FOR MBD (SET #69 TO VALUE 5 - SWITCH OFF MACHINE - SWITCH ON AND COIN MECH COMMUNICATES WITH MACHINE) |
| #30 | PURCHASE OBLIGATION BEFORE RETURN | Set to 1 which means the customer has to make purchase |
| #31 | SETTING MAX KEY/CASH ACCEPTED | Normally set at 10.00 |
| #32 | MINIMUM COIN LEVEL IN TUBES | Used to set change levels |
| #33 | DISABLING SINGLE COINS/NOTES | Used to disable certain coins or notes |
| #39 | FILLING OF THE CHANGE GIVING TUBES | Go into programming mode to display Key in 39, Press B, Insert coins into the coin mech, Press B again |
| #73 | ENABLING SECUREVEND | Set to 1 to enable |
| #93 | DISPLAYS THE TEMP STATUS OVER A 24HR PERIOD | Used to check any temperature issues |
| #94 | DISPLAYS THE LAST 10 POWER-OFFS | Used to check if there are health control issues |
| #99 | VIEW ERROR EVENTS | Used to check error log - refer to main manual for error codes |

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Error Codes

ERROR CODE MEANING

| | | |
|-------|--------------------------|--|
| 01 | NUMBER SELECTION CODE | Motor blocked / spiral does not rotate |
| 02 | NUMBER SELECTION CODE | The spiral does not complete the rotation |
| 05 | NUMBER SELECTION CODE | Motor disconnected |
| 09 | NUMBER SELECTION CODE | Possible microswitch defect or spiral motor wiring defect |
| 10 | (*) 38 | Internal temperature feeler faulty |
| 11 | (*) 38 | Evaporator probe faulty |
| 16 | (*) 33-38 | Error communication with peripheral |
| 17 | (*) 38 | Communication break during sale cycle without credit collection |
| 18 | (*) 38 | Communication break during cycle with credit collection |
| 31 | (*) 38 | Photocell test error |
| 32-38 | (*) 38 | Photocell calibration error |
| 39 | (*) 38 | Photocell safety |
| 51 | (*) 38 | Interruption of peripheral connection at the beginning of the sale cycle |

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Error Codes

ERROR CODE MEANING

| | | |
|----|--------------------------|-------------------------------|
| 55 | / | Payment system out of service |
| 91 | NUMBER SELECTION CODE | Selection not reset |

(*) KEY:

33 = PHOTOCELLS

38 = SNACKPOINT