

snackpoint touch

INSTALLATION & MAINTENANCE GUIDE



Welcome

TO YOUR NEW SNACKPOINT T

INITIAL CHECK LIST

1

CHECK FOR DAMAGE

Report any issues

2

LEVEL UP

Using the adjustable feet and a spirit level make sure the machine is level.

3

ATTACH FRONT PLINTH

Detachable for easy maneuvering / move into position

4

POWER ON MACHINE

(wait 12 hours for machine to reach temperature)

5

CONFIGURE & FILL COIN MECH/CARD READER

(if fitted)

6

CHECK SHELF CONFIGURATION

(adjust if necessary)

7

PERFORM TEST VEND - (MACHINE TEST)

8

FILL MACHINE & SET PRICES

AND YOU'RE ALL SET

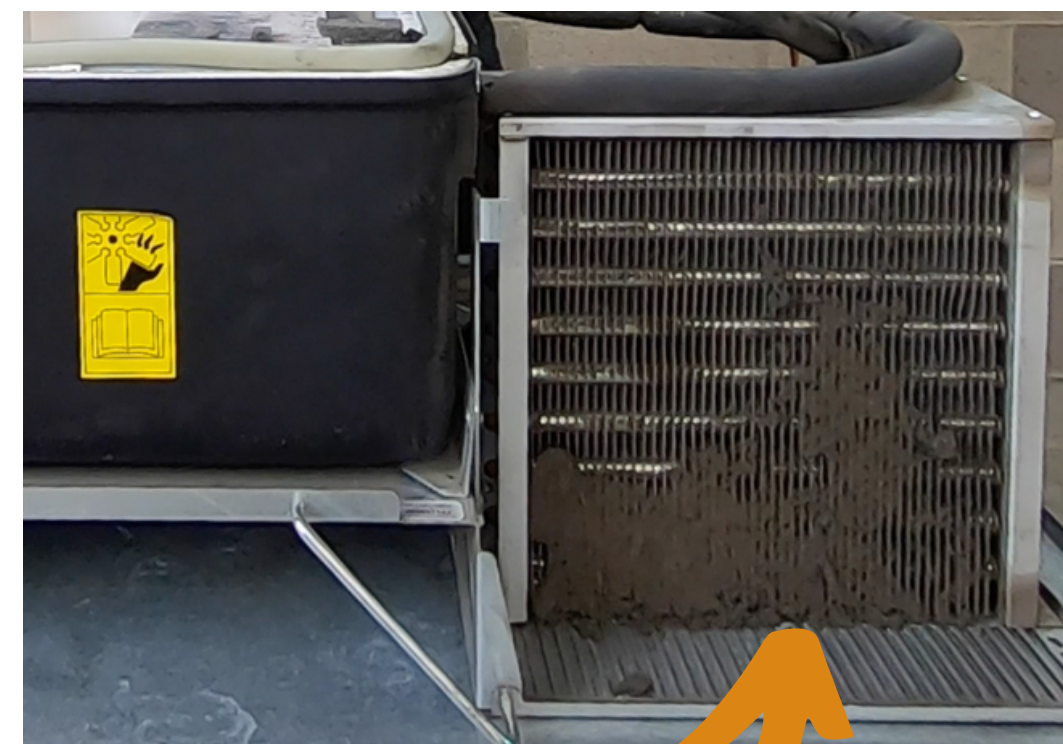
SCAN QR CODE FOR HELP



CLEANING

WEEKLY:

- Check shelves and ensure they are free of any crumbs/debris.
- Wipe/h Hoover clean if necessary.
- Clean delivery area.



CLEAN ME!

EVERY 6 - 12 MONTHS:

- FRIDGE - disconnect and remove, hoover ventilation and condenser grille, test temperature probes, check fans move smoothly and check cut out temperature.
- MACHINE TEST - TEST EACH SELECTION - Check all selections and spirals are running smoothly and check entire machine is free of rubbish/food/debris.
- COIN MECH - Clean/test/refill/check reject mechanism

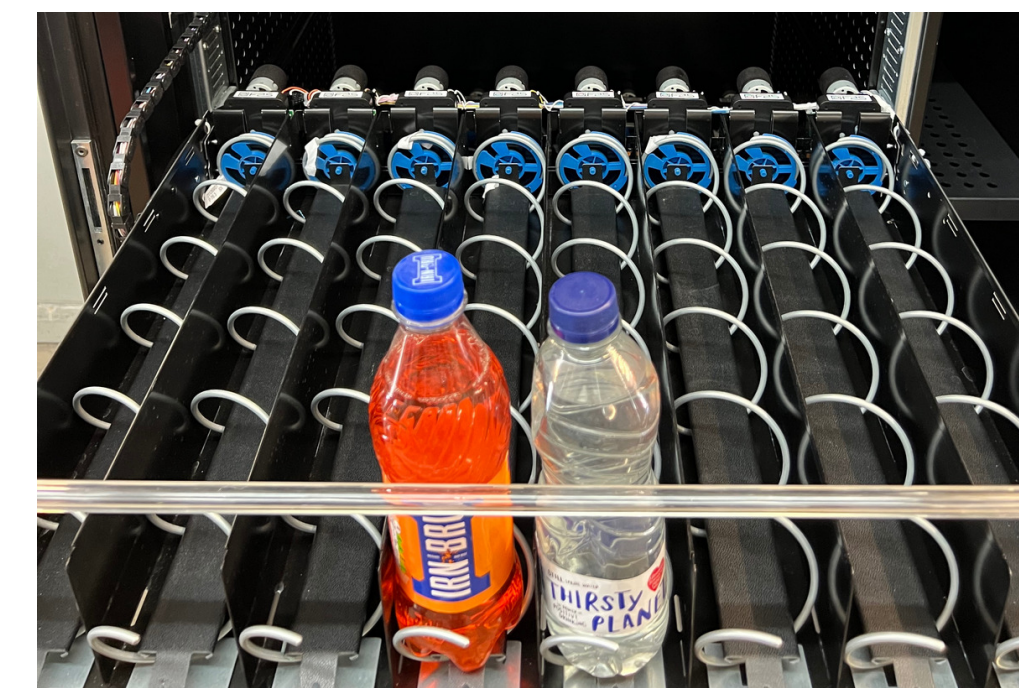


SCAN ME

FOR CLEANING,
FILLING &
MAINTENANCE GUIDES

FILLING

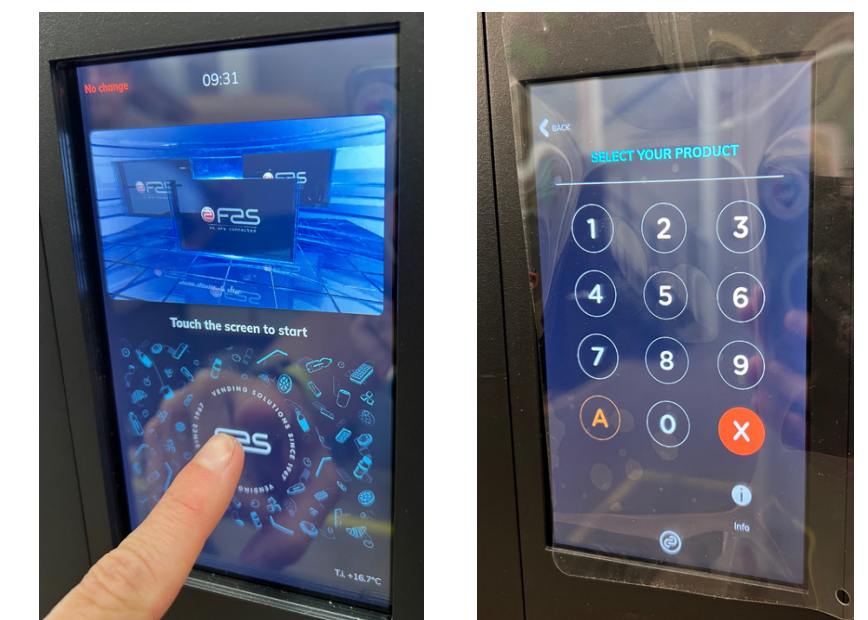
1. Each shelf slides out for easy filling.
2. Ensure you fill each shelf with the correct product for the spiral width.
3. When you have filled the machine - it will automatically recognise the machine has been filled.
4. Perform a test vend to ensure products are moving freely. **TEST SALES** - Select spiral to perform test.



PRODUCT SELECTION

USING THE TOUCH SCREEN:

1. Touch the screen any where to bring up selection screen.
2. Make you selection using the number that corresponds to the spiral/product.
3. Make the payment (if required).
4. Confirm selection by pressing the blue tick. ✓



User Guide

5 SIMPLE STEPS

1

USE THE TOUCHSCREEN AND THE NUMBERS TO MAKE A SELECTION

2

SELLING PRICE IS DISPLAYED ON PRICE DISPLAY

3

IF REQUIRED - ENTER PAYMENT
- EITHER VIA CASH / CARD

4

PRESS BLUE TICK BUTTON -
AND PRODUCT WILL DISPENSE

5

RETRIEVE PRODUCT FROM THE
DELIVERY WINDOW

TROUBLESHOOTING GUIDE

MOTOR BLOCKED/SPIRAL NOT TURNING - ERROR CODE 1

- Put the machine in test mode - to identify which motor has an issue.
 - Check there is no debris on the motors.
- If the issue persists, the door motor may need replacing.

HEALTH CONTROL - ERROR CODE 30

- With the door open press the Error Reset screen, machine will reset .
- If the issue persists - consult an engineer regarding fridge fixes .

ERROR CODE 10

- Internal (Cabinet) temperature probe defective.
- Call-out required by engineer to test and fit a new probe.

ERROR CODE 11

- Evaporator probe defective.
- Call-out required by engineer to test and fit a new probe.

NO CHANGE DISPENSED

- Check the coin mech is full - clean & fill if necessary.

MACHINE WON'T DELIVER PRODUCTS

- Check to see if sell by dates are active for products.
- Check the Health Control - machine won't deliver if fridge is too warm.

PRODUCTS EXHAUSTED

- If a customer vends an empty selection - secure Vend prevents the sale from happening and the money is refunded.

PART NUMBER: 1011015

CONTACT



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