



# HYDRATION STATION



## INSTALLATION & MAINTENANCE GUIDE





# Welcome

TO YOUR NEW H<sub>2</sub>O

WE KNOW YOU'RE EXCITED  
SO LETS GET GOING!

## INITIAL CHECK LIST

1

### CHECK FOR DAMAGE

Report any issues

2

### LEVEL UP

Using the adjustable feet and a spirit level  
make sure the machine is level.

3

### CONNECT WATER

Connect mains water to the back of the machine

4

### ATTACH PLINTHS

Detachable for easy maneuvering / move  
into position

5

### INSTALL WATER FILTER(S)

(if not already installed)

6

### TURN WATER SHUT OFF VALVE ON

7

### FLUSH WATER FILTERS

Flush buttons located on inside of door -  
requires a minimum 6 flushes to rid of any air

## AND YOU'RE ALL SET

SCAN QR CODE FOR HELP





## DAILY CLEANING PROCEDURE

### WIPE CLEAN ALL CONTACT PARTS

Remove hygiene parts  
and replace with spare set

1. **NOZZLE** - TWIST AND PULL
2. **DRIP TRAY** - TWIST CLIPS & PULL
3. **BUCKET** - PULL AND LIFT
4. **CHECK JUICE LEVEL (IF APPLICABLE)**

## 6-MONTH MAINTENANCE

Your Service Technician will need to do  
the following every 6 months:

- **SANITISE WATER (& JUICE) LINES**
- **REPLACE UV LAMP**
- **REPLACE WATER FILTER**
- **CLEAN LINES WITH AQUA DOSA**



**SCAN ME**

FOR CLEANING &  
MAINTENANCE GUIDES



# User Guide

4 SIMPLE STEPS

1

**PLACE BOTTLE  
IN DISPENSE AREA**

2

**PRESS SELECTION  
BUTTON TO  
DISPENSE DRINK**

3

**ALLOW MACHINE TO  
DISPENSE DRINK**

4

**REMOVE BOTTLE FROM  
MACHINE AND ENJOY**

## TROUBLESHOOTING GUIDE

### ERROR CODE 19 - KEYPAD FAULT

- When powering up the machine, do not press any buttons until the 'Door Open' message appears.
- Turn machine off and back on again to reset the error message.

### WASTE BUCKET FULL

- Remove waste bucket and empty.
- Ensure weighted pipe is placed back in the bucket.
- Turn machine off and back on again to reset the error message.

### ERROR CODE 14 (CIRCUIT FAILURE)

- A sub-number will also be displayed (i.e. 14-02) indicating what component/circuit is at fault.
- Call-out required by engineer.

### CHILLER NOT DISPENSING COLD WATER

- Check Fuses.
- If issue persists contact engineer.

### SOUND AND VIDEO ADJUSTMENTS

- Scan QR for instructions on using the screen.

### JUICE NOT FLOWING

- Check there is still juice in the box.
- Clean dispense nozzle to ensure there is no blockage. (cup of boiling water helps!)
- Press flush buttons to flush pipes until juice running smoothly again.

### INCONSISTENT WATER FLOW

- Check water pressure.
- Check age of filters and replace if needed.

PART NUMBER: 1011012

## CONTACT



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# Water

IS LIFE - DON'T WASTE IT

westomatic  
*make it happen*



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