AutoXpress

Firmware update

Issue 1.0
October 2024
Author : Mark Lane

Contents

autoXpress firmware update

1. Introduction

Thank you for purchasing your new autoXpress coffee barista system with us. As well as getting the latest Swiss designed espresso brewer you can take advantage of our updates when new features and tools become available in the constant changing world of coffee and coffee drinks

This guide will introduce you to the upgrade process of the touch screen . Your account manager will advise you if you need to update or not.

If your machine is not upto date with the latest software then contact your account manager for additional information, or contact our Technical Support Team call

Firmware downloads are available on WeSupport and custom downloads can be obtained directly from technical support.

+44(0) 1626 323100 or visit Westomatic at: www.westomatic.com

2. Do I need to update.

A quick way to tell if the machine needs to be updated is to open the door of the machine , Login and look at the version number bottom left of the HOME page as shown below and check on WeSupport for the latest version.
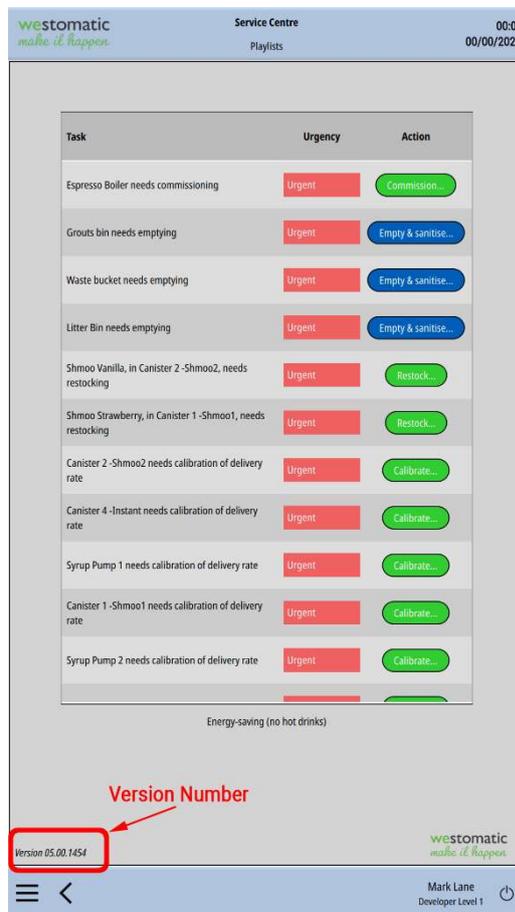
3. Obtaining the Firmware

Goto WeSupport and download the autoXpress Firmware file or request a copy from your account manager so that the relevant version be sent to you for your machine.

The file will be large and will be available as a ZIP file.

Zipped (compressed) files take up less storage space and can be transferred to other computers more quickly than uncompressed files.

Locate the zipped folder that you want to unzip (extract) files or folders from. This we be the file you download from WeSupport or sent via email.
Now do one of the following:

- To unzip a single file or folder, open the zipped folder, then drag the file or folder from the zipped folder to a new location.
- To unzip all the contents of the zipped folder, press and hold (or right-click) the folder, select **Extract All...**, and then follow the instructions.

It is preferable to unzip the file onto your computer and then copy the file onto a USB stick.

The extracted file will take the file name structure as shown.

Autorista-<Version>.upgrade

Where the version is the latest named version in alphabetical order. The location on the USB stick is not important , you can create any folder you require.

4. USB ports

On opening the door to the machine you will see the back of the touch screen. Down the left hand side there is a single main USB port and a USB hub with 4 ports.

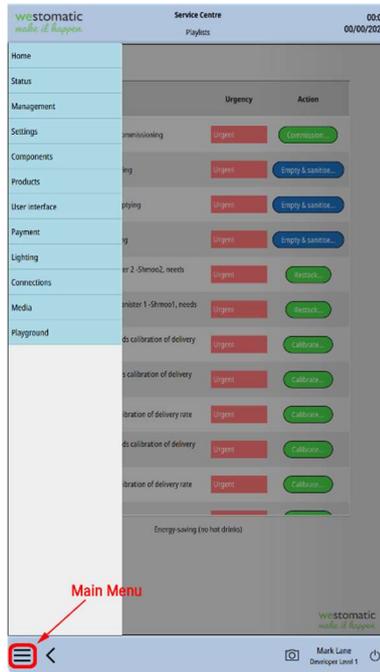Use any free ports to insert your USB stick with the latest firmware on it.

Now follow the installation guide below.

6. Firmware installation

Sign in to service mode with you personal User ID and Passcode.

Using the three line burger menu bottom left. Press it to reveal the side menu
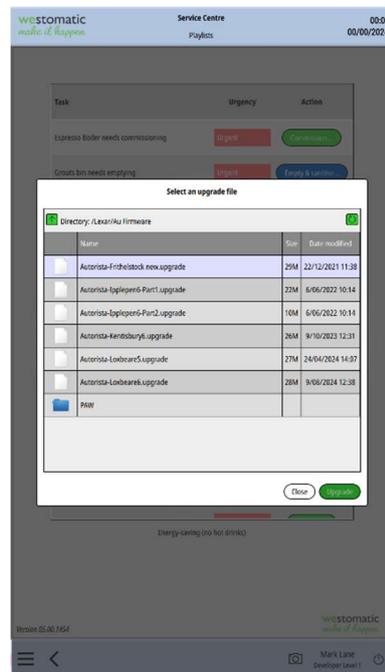
Now click on MANAGEMENT and UPGRADE FIRMWARE

The next screen will present you with your USB stick . All that is required now is to navigate to the location where you saved the upgrade file.

Select the upgrade file and press the UPGRADE button and follow the onscreen prompts.

The upgrade process can take up to 10 minutes. The screen will show you the progress of the boards updating in the background.

When the machine is ready you will be prompted to remove the USB stick and press RESTART.

Westomatic Vending Services Ltd
Units 7- 8 Forde Court, Forde Road
Newton Abbot, Devon
United Kingdom TQ12 4BT

Tel: +44 (0)1626 323100   Fax: +44 (0)1626 369400   sales@westomatic.com   www.westomatic.com